

Psychiatry Services

Psychiatry Services provide treatment for and management of developmental, mental health and/or co-occurring disorders for children and adults. The program specializes in serving individuals with autism or intellectual disabilities. The psychiatry team embraces the concept of consumer-centered planning and assists individuals in enhancing their independence and self-determination. Services include evaluations, medication management and treatment planning.

Program Census

Census as of June 2017: 214

| County of Residence | |
|---------------------|------------|
| Androscoggin | 5 |
| Cumberland | 166 |
| Kennebec | 2 |
| Lincoln | 1 |
| Oxford | 6 |
| Sagadahoc | 1 |
| Somerset | 1 |
| York | 32 |
| Total | 214 |

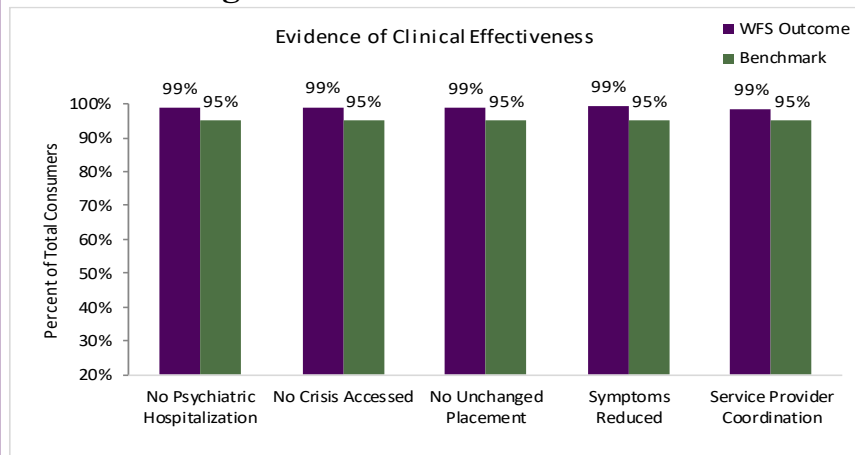
Program Demographics

| Age | |
|--------------|------------|
| 5-7 | 12 |
| 8-11 | 43 |
| 12-15 | 44 |
| 16-18 | 31 |
| 19-24 | 21 |
| 25-30 | 29 |
| 31-39 | 20 |
| 40+ | 14 |
| Total | 214 |

| Gender | |
|--------------|------------|
| Male | 141 |
| Female | 73 |
| Total | 214 |

| Diagnosis | |
|--------------------------|----|
| Mental Health | 91 |
| Autism | 30 |
| Intellectual Disability | 14 |
| Developmental Disability | 31 |
| Dual Diagnosis | 35 |
| Medical | 5 |

Program & Clinical Outcomes



Psychiatry Services continues to grow at Woodfords. Clinical effectiveness was outstanding with 99% of consumers not needing a higher level of care and 99% having some symptom reduction. Satisfaction scores

continue to be high in all areas. Responsiveness, professionalism and integrated care are important to consumers and continue to be evident in consumer satisfaction feedback.

Program Satisfaction

| Family Satisfaction Survey Responses | | | |
|--|-------|---------|----------|
| Survey Question | Agree | Neutral | Disagree |
| Level of communication regarding scheduling | 100% | 0% | 0% |
| Satisfaction with amount of time between referral and start of services | 85% | 5% | 10% |
| Friendliness and professionalism of staff | 100% | 0% | 0% |
| Satisfaction that concerns regarding medications are heard and addressed | 98% | 2% | 0% |
| Would recommend service to others | 100% | 0% | 0% |

Comments from Families

“We are impressed with the Physician Assistant. He puts us at ease, reassures us, never pressures us; instead educates us and provides helpful options. I am grateful we have a Case Manager.”

“The program is first class. It is fully-integrated with the PCP and home programming. It is a wonderful partner in my whole programming.”

“Thank you for all that you do. Great service to the whole community.”

“Woodfords has been very helpful to me and my family throughout the services they provide.”