

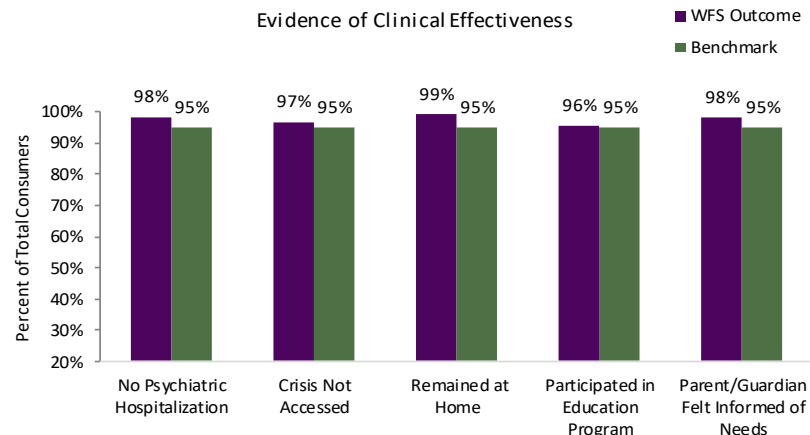
Behavioral Health Homes

Behavioral Health Homes Services provide support to children with special needs and their families. Children ages birth - 20 with mental health diagnoses, autism, intellectual disabilities, developmental disabilities or developmental delays are eligible for the program. Case managers help families create a unique, strengths-based, outcome-focused service plan, connect to community resources, develop self-advocacy skills and coordinate a variety of necessary services.

Program Census

Census as of June 2017: 358

Program & Clinical Outcomes



Woodfords has transitioned to the Behavioral Health Home (BHH) program for almost all of the children who were in the Targeted Case Management program. The BHH coordinator is filling the role formerly performed by the case manager and there is an addition of a nurse care manager and family support specialist. The team is better equipped to provide integrated behavioral and medical care for our consumers. Outcomes and family

satisfaction continue to be extremely positive. A primary goal of the BHH is to prevent out-of-home placement. The numbers for children avoiding hospitalization were 98% and for residential were 99%. A new agreement is in place with the Waterville/Winslow school district to provide BHH services to students.

Program Satisfaction

Family Satisfaction Survey Responses			
Survey Question	Agree	Neutral	Disagree
Overall positive evaluation of services	100%	0%	0%
Satisfaction with support received by BHH Care Coordinators	94%	6%	0%
BHH Care Coordinator understands child's individual needs	100%	0%	0%
Satisfaction with the intake process	93%	7%	0%
Satisfaction with facilitation of service planning process	93%	7%	0%
Satisfaction with helping to choose treatment plan goals	100%	0%	0%
Satisfaction with the communication from the program	100%	0%	0%

Comments from Families

“Our case manager has been easily accessible, returns our phone calls, available for school meetings and helpful discussing resources.”

“Most helpful over the past year has been my case manager and her support and knowledge of available resources: she is always thinking about our son, attends each IEP meeting, advocates for him and knows him.”

“Our case manager has been very helpful navigating the transition to adulthood.”

Program Demographics

Gender	
Male	253
Female	105
Total	358

Age	
0-4	34
5-7	91
8-11	94
12-15	81
16-18	52
19-22	6
Total	358

County of Residence	
Androscoggin	10
Cumberland	264
Kennebec	32
Oxford	5
Sagadahoc	1
York	46
Total	358

Diagnosis	
Autism	142
Mental Health	94
Intellectual Disability	21
Developmental Delay	47
Medical	24
Dual Diagnosis	70